

CARE AND CLEANING GUIDE

All exterior building materials require cleaning. Generally speaking, soap and water is all that required to clean Oakio WPC products. In this guide we will show you how to take care of mineral deposits that build up on the deck's surface.

Materials/Cleaners

1. Towel
2. Bucket
3. Water
4. Soft Bristle Brush or Broom
5. Dishwashing Gloves

Note: Always wear gloves when dealing with any of the following cleaners.

The following cleaners we recommend using to wash off the mineral deposits:

1. Household/Laundry Detergent
2. Vinegar
3. Toilet Bowl Cleaner

Note: Do not use any other cleaner that is not recommended on this list because it could potentially damage the decks surface. Among the above-mentioned cleaners, only one of them can be selected for use, and a combination of multiple types is not allowed.

Notice:

- Using a pressure washer is applicable, with a wide fan tip, but only at pressures under 1,500 psi and at a distance of 12" above the deck. Exercise extreme caution when using a pressure washer because your deck can be damaged.
- Never use a metal shovel to remove ice or snow from an Oakio WPC decking.
- Exercise caution if walking barefoot as footwear may be required.
- The decking surface and gaps should be cleaned regularly within a reasonable amount of time to ensure that the deck can reach the expected service life.
- Never use acetone or other solvents on Oakio WPC decking to maintain the beauty of the surface.

Problem	Solution
Dirt and Debris	The affected area should be sprayed off with a hose to remove surface debris. Use warm soapy water and a soft bristle brush to remove dirt and debris from the embossing pattern.
Ice and Snow	Use calcium chloride or rock salt to melt the snow and ice. Buildup of calcium chloride or rock salt may occur leaving a white residue, which can be easily removed with warm soap water and a soft non-metal scrub brush.
Oil, Grease or Food	All food spills should be removed as soon as possible. To clean use warm soapy water and soft scrub brush. Grease and oil may require an all purpose cleaner if above methods do not work.
Mold and Mildew	The decay of organic matter is the main cause of mold. There is no way to completely eliminate mold and mildew, therefore, we can only minimize the occurrence by removing these decaying organic materials as quickly as possible. However, Oakio Proshield, Elashield and Matshield decking are mold and mildew free.
Tannins due to Debris	It is best to remove the debris within gaps with a garden hose, spatula, or soft broom. Keeping the gaps clean will be beneficial to reducing tannins formation.
Chalk Lines	Most colored chalks are permanent and may discolor the surface. Use only Irwin Strait-Line®* Dust-Off Marking Chalk (purple)
Hard Water Staining	After the hard water dries, it will leave mineral deposits on the surface of the deck. These deposit spots can be removed with white vinegar.
Irregular Heat Sources or Fire	Irregular heat sources may damage the surface of Oakio WPC decking. Therefore, please try to keep the deck away from the fire source to extend the life of the deck.
Masonry Construction	During masonry construction the deck must be covered at all time preferably with sheet of tarp or construction grade plastic film. A pressure washer with no greater than 1500 psi that has a fan attachment/adjustment and soap dispenser may be used to remove dirt, concrete dust, or other types of construction dirt.