



Oakio Plastic Wood Building Materials Co.Ltd

13TH FLOOR, BUILDING 13, TIAN AN CYBER PARK, HUICHENG DISTRICT, HUIZHOU, GUANGDONG 516000, CHINA

TEL:0086-752-2222845

OAKIO LIMITED WARRANTY

Oakio Plastic Wood Building Materials Co.Ltd(hereinafter "Oakio") warrants to the original purchaser ("Purchaser") that, for the period of time set forth in the following sentence, under normal use and service conditions, Oakio products shall be free from material defects in workmanship and materials, and shall not split, splinter, rot or suffer structural damage from termites decay. For Capped WPC products (Proshield, Matshield and Elashield products), the term of such warranty shall be twenty-five (25) years from the date of original purchase for a residential application, and ten (10) years from the date of original purchase for a commercial application. For Traditional WPC(Iniwood) products, the term of such warranty shall be fifteen (15) years from the date of original purchase for a residential application, and five (5) years from the date of original purchase for a commercial application. If a defect occurs within the warranty period, Purchaser shall notify Oakio in writing and, upon confirmation by an authorized Oakio representative of the defect, Oakio's sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation and delivery).

For purposes of this warranty, a "residential application" shall refer to an installation of the Product on an individual residence, and a "commercial application" shall refer to any installation of the Product other than on an individual residence.

THIS WARRANTY SHALL NOT COVER AND OAKIO SHALL NOT BE RESPONSIBLE FOR COSTS AND EXPENSES INCURRED WITH RESPECT TO THE REMOVAL OF DEFECTIVE OAKIO PRODUCTS OR THE INSTALLATION OF REPLACEMENT MATERIALS, INCLUDING BUT NOT LIMITED TO LABOR AND FREIGHT.

With respect to a residential application, this warranty may be transferred one (1) time, within the five (5) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which the Oakio products were originally installed. With respect to a commercial application, this warranty is freely transferable to subsequent buyers of the property upon which the Oakio products were originally installed. To make a claim under this limited warranty, Purchaser, or the transferer, shall send to Oakio, within the warranty period referred to above, a description of the claimed defect and proof of purchase to Oakio.

Oakio does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to:

(1) Improper installation of Oakio products and/or failure to abide by Oakio's installation guidelines, including but not limited to improper gapping.

(2) Use of Products beyond normal use, or in an application not recommended by the Oakio installation guidelines and local building codes.

(3) Movement, distortion, collapse or setting of the ground or the supporting structure on which the Products are installed.

(4) Any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oil, etc.).

(5) Variations or changes in color of Products.

(6) Improper handling, storage, abuse or neglect of Products by Purchaser, the transferer or third parties.

(7) Any fasteners not supplied by Oakio.

(8) Ordinary wear and tear;

(9) Normal expansion or contraction of the products due to temperature fluctuations;

No person or entity is authorized by Oakio to make and Oakio shall not be bound by any statement or representation as to the quality or performance of Oakio products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by Oakio and Purchaser.

UNDER NO CIRCUMSTANCES WILL Oakio BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, AND Oakio'S LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

This warranty gives you specific legal rights, and you may also have other rights that vary from State to State or Province to Province.

Capped WPC	
25 - Year Limited Residential Warranty	
10 - Year Limited Commercial Warranty	
Year of Claim	Recovery
0-5	100%
6-10	70%
11-15	40%
16-20	20%
21-25	10%

Traditional WPC	
15 - Year Limited Residential Warranty	
Year of Claim	Recovery
0-3	100%
4-6	70%
7-9	40%
10-12	20%
13-15	10%